

## Basic Information about Citfin – Finanční trhy, a.s. and Information Associated with Investment Services on Offer

Name of entity: Citfin - Finanční trhy, a.s.  
Reference no.: **B 4313** kept by the registration court in **Prague**  
Company registration number: 25079069  
Headquarters: Radlická 751/113e, 158 00 Prague 5  
Mailing address: Citfin – Finanční trhy, a.s., Avenir Business Park, building E,  
Radlická 751/113e, 158 00 Prague 5  
Phone numbers: 234 092 000, 800 311 010  
E-mail address: [info@citfin.cz](mailto:info@citfin.cz)  
Website: [www.citfin.eu](http://www.citfin.eu)

Citfin – Finanční trhy, a.s. (hereinafter referred to as "**Citfin – FT**") declares that it is the holder of the relevant permit required to provide the investment services stated below, issued by the Czech National Bank (hereinafter referred to as "CNB"). The scope of this permit can be viewed on the website of the Czech National Bank at [www.cnb.cz](http://www.cnb.cz).

### Form and Method of Providing Information

The customer can communicate with Citfin – FT in Czech (or English). Citfin – FT shall provide all information in this language in written form, over the phone, in person or through other communication channels (Citfin – FT website).

Instructions for providing information and the method of communication between the customer and Citfin – FT are defined in contractual documentation – the General Contract and General Terms and Conditions.